

Brief scope of work

Project Name: Consultancy Services to Review the Operational Model for the Assets of Oman Water and Wastewater Services Company.

Tender number: T-2453291-2022

Oman Water and Wastewater Services Company (OWWSC) wishes to appoint a Consultant to advise on the most efficient operational model for the water and wastewater services.

SUMMARY OF SCOPE FOR WORK:-

The Scope of work consists of three separate stages with a review after each stage.

The scope of work is split into three separate stages:

- (i) As-Is assessment
- (ii) Development of options for new operating structure
- (iii) Finalisation of operating structure

As-Is assessment:

- A complete review of the existing operating structure and activities (e.g. Operations, PAM, Projects, CS, Support Services, etc)
- Review of the procurement of services from contractors (e.g. O&M, DP, STP). Can some services be brought in-house?
- Interfaces with APSR and other external parties
- Review of operating costs and comparisons with other utilities to identify where efficiencies could be made
- **Not required:** assessment of competencies/skills/salaries of existing employees

Development of options for future structure (maximum of five options)

- Streamlines operating model and will deliver efficiencies identified in stage 1
- Develops different approaches and operating structures for Muscat and the Regions for water and wastewater
- Supports ambitions for privatisation
- Results in an efficient and consistent approach to procurement of services (e.g. O&M, DP, STP)

Finalisation of operating structure

- Changes required to achieve the preferred option: detailed roadmap and programme
- Prioritised approach to the implementation of the changes (e.g. must do changes)
- Movement or recruitment of employees
- Changes to internal/external contracts

Time for Completion of the Works- - 7 Months