

T/2000758/2019: Onsite Support for Network Administrator

Brief Scope:

- Provide one Omani onsite Network Administrator for the period of two years to provide support for Haya Water Network System.
- The network administrator shall enable system and network audit functionality and submit required information based on business department requirement.
- The service provider shall recommend various options regarding audit features and shall ensure backup/restore of Network devices as per Haya policy and procedure.
- The network administrator shall maintain an inventory list of all network licensing and submit a report in quarterly bases.
- The network administrator shall monitor and ensure Network availability within all Haya offices and branches.
- The network administrator shall be responsible to maintain and configure all network devices such as Firewall, core switch, AAA, IPS, Voice Gateway .etc.
- The service provider shall ensure that there is no subcontracting involved in this tender.